



Would you like to receive your medication by post?

Some of our NHS services are currently undergoing a change. We aim to help our patients to have a better access to our services using new online services such as the www.letstalkaboutit.nhs.uk website.

About Medication by Post

We are currently exploring methods in which we could deliver our medications such as chlamydia treatment or contraceptive pills (for women) by post. Such a method would allow some of our patients to receive medication without the need to visit the clinic. This survey aims to explore if 'medication-by-post' is an acceptable method for our patients and we would like to design the most suitable service that can meet your needs.

We will be asking you some questions about yourself, your sexual health, and your views on potential 'medication-by-post' services. Everything is anonymous and will be treated in the strictest confidence. The data we collect will help us decide how we might be able to improve our sexual health services.

This survey is voluntary and you can stop at any time without giving a reason.

This survey is for service development purposes only. Please return your responses to the reception or send them with your STI test kit. The completion of the survey will indicate that you agree for the answers to be analysed and published.

For more information about this survey, please contact Dr Tom Nadarzynski (t.nadarzynski@soton.ac.uk)

Please tell us about yourself, all information is confidential.

Answer each question by circling an answer

1. Age	<18	18-24	25-34	35-44	45-54	55-64	Over 65
2. How do you identify yourself?				Male	Female	Non-binary	Other
3. Ethnicity	White	Black African	Black Caribbean	Asian	Mixed race	Other	
4. Sexual orientation	Straight		Gay or Lesbian	Bisexual	Prefer not say	Other	
5. Education	No formal education	Primary school	High school	College	University degree		

6. Are you registered with a GP?	Yes	No	Not sure
7. Have you ever been diagnosed with a sexually transmitted infection?	Yes	No	Not sure
8. Have you ever collected any medication at pharmacy?	Yes	No	Not sure
9. Have you ever received any medication via post?	Yes	No	Not sure

10. How often do you test for sexually transmitted infections?	It is my first time	Once every few years	Once a year	Several times a year
11. What is your most preferred way to test for sexually transmitted infection?	Using online testing kit	Visiting sexual health clinic	Visiting my GP	Other:
12. What is your most preferred way to receive your medication?	Delivered to home	Given by a doctor at the clinic	Collected at my pharmacy	Other:
13. If you were diagnosed with chlamydia, where would you prefer to collect your medication?	Delivered to home	Given by a doctor at the clinic	Collected at my pharmacy	Other:

14. Would you be willing to receive medication (antibiotic) to treat chlamydia by post?	Yes	No	Not sure
15. Are you concerned about your confidentiality of receiving medication by post?	Yes	No	Not sure
16. Would you be concerned about the delivery of your medication if you were not at home?	Yes	No	Not sure
17. Would you be willing to be contacted by a health advisor via phone to finalise your medication order?	Yes	No	Not sure
18. Would you be willing to disclose any pre-existing medical conditions, allergies and medications?	Yes	No	Not sure

19. Would you be willing to register your name and contact details in order to receive your medication?	Yes	No	Not sure
20. Would you be willing to fill in a medical questionnaire online to receive medication by post?	Yes	No	Not sure
21. Would you require a track delivery that needs to be signed-for by you?	Yes	No	Not sure
22. If you receive your medication by post, would you still feel the need to discuss the dosage and side-effects with a pharmacist?	Yes	No	Not sure
23. Would you like to receive mobile phone text updates about the status of your delivery order?	Yes	No	Not sure

24. How long would you expect this medication (antibiotic) to arrive?	Next day delivery	Within 3 working days	Within 5 working days	Within 7 working days
25. If your medication (antibiotic) did not turn up to your address, how long would you wait before you contact the clinic?	1 day	2-3 days	4-7 days	Over a week
26. If you had questions about your medication, who would you prefer to contact for advice?	My GP	Sexual health clinic	Pharmacy	Other:

– For Women Only –

27. Would you be willing to receive medication (contraceptive pills) by post?	Yes	No	Not sure
28. Would you be willing to provide your blood pressure reading before you order your medication?	Yes	No	Not sure
29. Would you be willing to receive the generic (non-branded) version of the contraceptive pills by post?	Yes	No	Not sure

30. How quickly would you need your contraceptive pills?	Next day delivery	Within 3 working days	Within 5 working days	Within 7 working days
31. If your contraceptive pills did not turn up to your address, how long would you wait before you contact the clinic?	1 day	2-3 days	4-7 days	Over a week
32. If you were to receive your contraceptive pills, where would you prefer to collect them?	Delivered to home	Given by a doctor at the clinic	Collected at my pharmacy	Other:

Once completed, please return the survey in the envelope to either the reception of the sexual health clinic or with your online test.